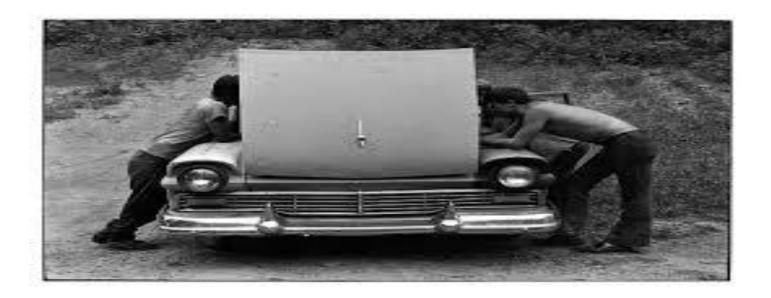


WORK-IN-PROGRESS

M.H.J. FENGER, L. FREDERIKSEN, H.J. JUHL & J. SCHOLDERER DEPARTMENT OF ECONOMICS/DEPARTMENT OF MANAGEMENT AARHUS UNIVERSITY, DENMARK



LARS FREDERIKSEN PROFESOR, PHD



### Looking under the hood of ongoing research



LARS FREDERIKSEN PROFESOR, PHD

### **RESEARCH AIM**



- To better understand new 'digital' ways of organizing innovation for firms
- Discover original explanations for why individuals engage and succeed in entrepreneurship





Do we really know how platform models for innovation work?

How to grow two-sided markets...



PROFESOR, PHD

### **RESEARCH QUESTIONS**

A Digital Business Model

The App Store As



To what degree can we predict which From help/likes advectors?

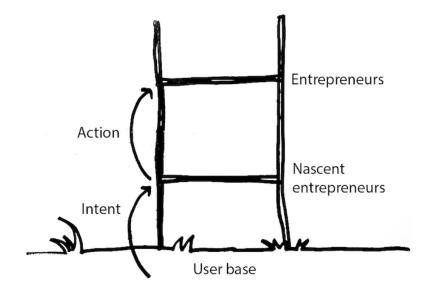
side of a technology platform?

To what degree can we predict "app entrepreneurship" based on individuals' communication, social networks, and consumption of apps?



### **ENTREPRENEURSHIP AS A STAGE PROCESS**

- > Engagement / intent
- > Commercialization / action





### **EXPLANATIONS...**

### Communication

Community posts Threads started Community tenure Community contacts Encouragement

#### Demographics

US resident Technical ability (proxy)

#### Bulk consumption characteristics

Product registrations Products owned Product tenure Number of apps purchased Value of apps purchased (USD) Downloads of free apps

#### Social network

Input from developers Degree centrality Prestige Burt's constraint Social contagion

### Text content

Avg. length of posts Lix number Supervised text rules Unsupervised text clustering Sentiment coding

#### Early adopter characteristics

Avg. time from app launches to purchases Time to first re-purchase Fraction of apps from third-party sellers



### **RESEARCH SETTING:**

propellerhead Discover Products Support Blog Shop

The Rack Extension platform

"Rack Extensions take all the good things about plugins and then marries it to all the good things about Reason." Ernst Nathorst-Böös, CEO

Design it, code it, test it, ship it. With Propellerhead's Rack Extension platform, developers can move faster from initial idea to finished product than ever before. Regardless of whether your skills lie in hardcore DSP coding or in creating beautiful samples, the Rack Extension platform has all the tools you'll need to develop stunning instruments and effects and bring them to market with minimum effort and maximum support.

The recently updated developer toolkit adds features and tools for developers to create even more advanced and great-looking instruments and effects. With the Instrument Development Toolkit, it's easier than ever to build advanced instrument Rack Extensions, even without prior coding experience.

Rack Extensions are full citizens of the Reason Rack, cross-platform compatible, copy-protected, future-proof, and easy to sell direct to Reason users in the Propellerhead Shop.

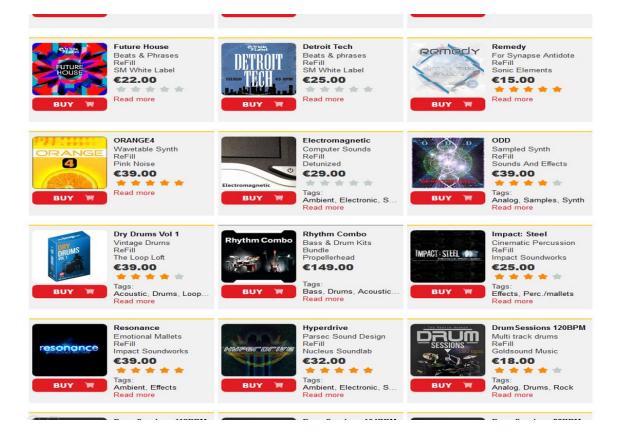


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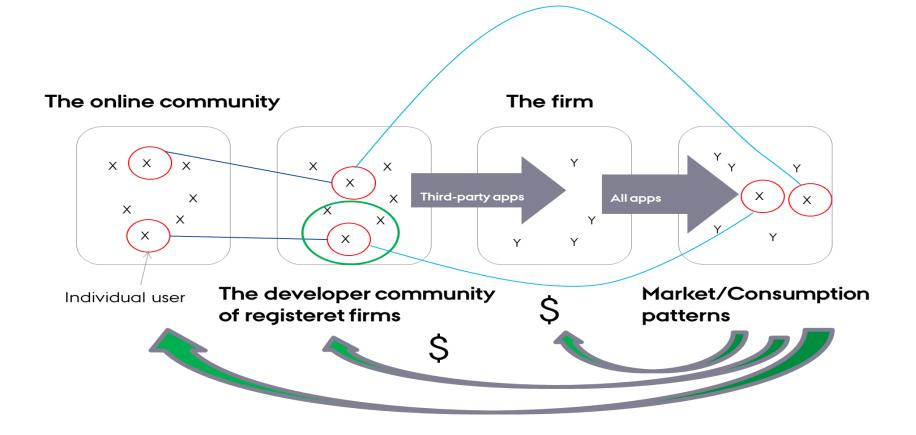
"We've already transformed a few of our current products to Rack Extensions. The back

# **APP MARKET**





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### USERS, APPS, AND ENTREPRENEURS



#### Users and forum:

+500,000 unique user ID's exist in data tables from the company ERP system

In 2012-2013, 4.321 individuals wrote at least two text posts in the forum. We focus on these individuals

#### Apps sales transactions:

60,000 purchases of 600 different apps by 14,000 individuals from market launch (mid-2012) through 2013

#### Entrepreneurs:

109 new nascent entrepreneurs between 2013 and 2014 (events for RQ1 – out of 4,058 'debating' users)

*10* entrepreneurs between 2013 and 2014 (events for RQ2 – out of *219* nascent entrepreneurs) [4,058+219+44 (entrepreneurs) = 4,321]

→ Entrepreneurship is a rare event! (Åstebro & Dahlin, 2005)



### **DEPENDENT VARIABLES**

1. Revealed *entrepreneurial engagement* (register as a developer)



2. Commercialization – launch an app for sale on the platform (entrepreneurial action)





### **EXPLANATORY VARIABLES**

### Communication

Community posts Threads started Community tenure Community contacts Encouragement

#### **Demographics**

US resident Technical ability (proxy)

#### Bulk consumption characteristics

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# AS AN EXAMPLE...

Encouragement from other persons in the community may exercise an effect on subsequent behavior (intent/commercialization):

\* "Thank you for the really quick response. I look forward to your upcoming [APP]. They are always excellent."

\* "Great, get [APP] to the Shop already! Cant wait to see this in the shop! :)"

\* "Just wanted to chime in here and say that this is an incredible deal. (...) for \$50 is absolutely astounding"

\* "These sound great, nice work! (...) I just picked this up yesterday, great bargain for the price"

\* "Nicely done ! This goes to show that [APP] is a superb RE on its own but it is also one of the devices that can bring a lot to other devices and be used in many different ways."



Predictor variables	Model 1	Model 2	Model 3	Model 4	Model 5	Model 6	Model 7	Model 8	Model 9	Model 10
COMMUNICATION										
Demographics										
US residence (dummy)	-0,2268	-0,2268	-0,2039	-0,212	-0,2181	-0,2385	-0,168	-0,1706	-0,1588	-0,1773
	(0,2051) 1,2448***	(0,2046) 1,2599***	(0,2057) 1,2131***	(0,205) 1,2225****	(0,2055) 1,194***	(0,2048) 1,2253***	(0,2058) 1,2729***	(0,2055) 1,1844***	(0,2071) 0,4159	(0,207) 0,394
Technical ability proxy	(0,2723)	(0,27)	(0,2787)	(0,275)	(0,2734)	(0,2703)	(0,3074)	(0,288)	(0,4736)	(0,4668)
Communication metrics	0.5012***	0.4923***	0.0387							
Log (No. of posts)	(0,1271)	(0,0832)	(0, 4278)							
Log (No. of threads started + 1)	-0,2224 (0,1394)	-0,2515' (0,1381)	-0,1379 (0,1624)							
Average rengue of posts	-0.00006									
Extrovert conversation partners	(0,000702) 0,00039									
-	(0,000422) -0,5517									
Sentiment coding (positive tone)	(0,5794)									
Encouragement (inbound sentiment coding)	0,7211 (0,6591)									
Attentiveness proxy	0,1659' (0,0991)									
Social network metrics										
Forum tenure			0,00228							
Log (No. of unique contacts + 1)			(0,00253) 0,1057	0,1631'	0,1342					
			0.0554	(0,000)	(0,0000)					
No. of fora frequented			(0,0943)	0.3384***	0.203*	0.244**	0.1203			
Log (Degree centrality)			0,2772 (0,4647)	(0,0698)	(0,0945)	(0,0894)	(0,0927)			
rresage			(0,7376)							
Burt's measure of constraint			-0,4041 (0,8034)							
Contagion			(0,0001)							
Log (In-degree from nascent entrepreneur	~ +1)				0,1973*	0,2131*	0,2296*	0,3308***	0,2935***	0,3028***
CONSUMPTION					(0,089)	(0,088)	(0,0893)	(0,0592)	(0,0607)	(0,0603)
CONSUMPTION										
							0,00723			
Product tenure (base product)							(0,00605)			
Avg. time to purchase of apps							0,000867 (0,0013)			
Time to first repurchase of apps							-0,00156 (0,00112)			
Pct. apps from third-party developers							0,7673 (0,5594)	1,1316*** (0,2431)	0,5729 (0,3498)	
Bulk consumption metrics							(0,5574)	(0,2431)	(0,3476J	
No. of base product purchased									0,2908**	0,291**
									(0,1063) -0,3099	(0,1047)
Old app-type consumption (dummy)									(0,2159) 0,2715*	0,371***
Log (No. of app purchases + 1)						_		_	(0,1213)	(0,0826)
intercept	(71,0371)	(0,2737)	(0,6832)	(0,2866)	(0,2998)	(0,2994)	(0,6883)	(0,2828)	(0,3042)	(0,2816)
R <sup>2</sup> (max scaled)	0,0956	0,0902	0,0963	0,0926	0,0981	0,0961	0,12	0,1143	0,1305	0,1256
Area under the ROC curve	0,726	0,718	0,72	0,713	0,713	0,71	0,752	0,745	0,764	0,762
AIC SC	937,637 1000,722	932,599	939,017 1008,41	930,437 961,98	927,441 965,292	927,244 958,787	913,455 970,231	910,657 942,199	901,813 952,281	902,33 940,18
-2 Log L	917,637	964,141 922,599	1008,41 917,017	961,98 920,437	965,292 915,441	958,787	970,231 895,455	942,199	952,281 885,813	940,18 890,33
	4058	4058	4058	4058	4058	4058	4058	4058	4058	4058
N	4030									

Predictor variables	Model 1	Model 2	Model 3	Model 4	Model 5	Model 6	Model 7	Model 8	Model 9	Model 1
COMMUNICATION										
Demographics										
US residence (dummy)	0,7175	0,4704	0,7895	0,4979	0,5656	0,4979	0,0237	0,3904	0,647	0,647
Technical ability proxy	(0,7473) 0,6297 (1,1809)	(0,7052) 0,226 (1,2266)	(0,7885) 1,3489 (1,3754)	(0,7239) 0,7788 (1,3349)	(0,7396) 0,8669 (1,3453)	(0,7239) 0,7788 (1,3349)	(0,8067) 0,8576 (1,4074)	(0,7401) 0,1282 (1,1601)	(0,8012) -4,1396' (2,5063)	(0,8012 -4,1396 (2,5063
Communication metrics	(Lines)	( and )	(	(Lines)	(10000)	(Lines)	(along a)	(4,400-2)	(20000)	(april 1
Log (No. of posts)	-0,9881' (0,5887)									
Log (No. of threads started + 1)	0,663									
Average length of posts	0,000193 (0.00234)									
Extrovert conversation partners	-0,00097		i							
Sentiment coding (positive tone)	0,0672 (2,1196)		í l							
Encouragement (inbound sentiment coding)	8,342** (2,7119)	5,269** (1,7964)	8,7261** (2,7525)	5,8017** (1,8608)	6,2358** (2,0785)	5,8017** (1,8608)	8,0833*** (2,3457)	6,6119*** (1,9803)	7,7384** (2,384)	7,7384
	-0,00289 (0,8029)									
Social network metrics	(0,0023)									
Forum tenure			-0,0164 (0,0115)	-0,0183' (0,0111)	-0,0173 (0,0109)	-0,0183' (0,0111)	-0,0184 (0,0122)			
Log (No. of unique contacts + 1)			-0,00168 (0,3376)							
No. of fora frequented			-0,4097 (0,2849)							
Log (Degree centrality)			0,3214 (0,5068)							
Prestige			-0,2415 (2,9561)							
Burt's measure of constraint			3,1405 (2,2196)							
Contagion										
Log (In-degree from entrepreneurs +1)				1	-0,1403 (0,2926)		1			
CONSUMPTION										
Early adopter metrics										
Product tenure (base product)							(0,1821)			
Avg. time to purchase of apps							0,00288 (0,00531)			
Time to first repurchase of apps							0,00859	0,00411**	0,0172*	0,0172
							3,6871	(0,0010)	(0,00070)	(0,000
							3,3432			
Bulk consumption metrics										
No. of base product purchased									1,0385* (0,5012)	1,0385 (0,501)
Old app-type consumption (dummy)									-2,144*	-2,144
Log (No. of any purchases + 1)									(1,0796) 2,4559*	(1,079 2,4559
Intercept	-3,4057 (2,2013)	-4,8198*** (1,0597)	-6,2778* (2,5544)	-4,5258*** (1,1237)	-4,627*** (1,1549)	-4,5258***	-9,0392* (3,7081)	-6,1775*** (1,2371)	-12,8572** (3,9113)	-12,857
R <sup>2</sup> (max scaled)	0,2496	0,1783	0,2895	0,2247	0,228	0,2247	0,3489	0,2845	0,4168	0,416
Area under the ROC curve	0,898	0,822	0,906	0,871	0,87	0,871	0,901	0,863	0,899	0,899
AIC	83,625	76,816	80,671	75,45	77,212	75,45	74,195	71,044	66,967	66,96
SC	117,516	90,372	114,562	92,396	97,547	92,396	104,697	87,989	94,08	94,08
-2 Log L	63,625	68,816	60,671	65,45	65,212	65,45	56,195	61,044	50,967	50,96
	63,625 219	68,816 219	60,671 219	65,45 219	65,212 219	65,45 219	56,195 219	61,044 219	50,967 219	50,96 219

30. MAJ 2017

\*\*\*p<0.001; \*\*p<0.01; \*p<0.05; 'p<0.10.

MILLING ARHUS	
AARHUS BSS	

### **RESULTS SO FAR...**



- Contagion predicts entrepreneurial engagement
- Number of app purchased, and number of base products registered likewise predicts entrepreneurial engagement
- Encouragement predicts movement into commercialization
- All bulk consumption measures likewise predicts entrepreneurial commercialization



### WHAT DOES IT MEAN...

Firms that base part of their innovation activities on platforms can make sound predictions early on about who will move into entrepreneurship and be successful on the supply-side



### Thank you!

# All comments and questions are appreciated!

### (I.frederiksen@mgmt.au.dk)



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